

Date: 02/07/2025

Subject: Important Update: PaySchools Rate Adjustment Effective February 12, 2025

Dear Parents and Guardians,

We would like to inform you that i3 Education, also known as PaySchools, will be implementing a rate increase for PaySchools Central, effective February 12, 2025. This adjustment is necessary to address the rising costs associated with maintaining and improving the platform for K-12 districts.

What Changes Can You Expect?

A new transaction rate of 3.50% and a \$1.50 fee per transaction will apply to credit card payments for lunch and other district fees.

We understand that changes to fees can have an impact on our students and families, and we remain committed to providing the exceptional service and support you have come to expect.

How Can PaySchools Assist with These Changes?

If you have any questions regarding the new rates, PaySchools staff is available to assist you. You may contact their support team at 1-877-393-6628 between 8:00 AM and 7:00 PM.

For any additional inquiries, please feel free to reach out to our Food Service Department at foodservices@hackensackschools.org or call 201-646-8000, ext. 1033.

Thank you for your understanding and continued support.

Sincerely,

Food Service Department
Hackensack Board of Education